



Thermocool Manufacturer Warranty

WARRANTY:

All products are warranted free from defects in material and workmanship for one year from date of purchase. Warranty does not apply to misuse, abuse, neglect, accident, improper use, etc.

CONTACT:

Please contact the Reseller through which the Thermocool product was purchased for warranty purposes.

RETURN PROCESS:

Call Reseller to obtain RA number. Pack Thermocool product carefully to avoid further damage, and complete Return Form on the bottom of the invoice. Record customer and RA number on the outside of the box. Ship merchandise back to Reseller prepaid.