



## **BIC America Manufacturer Warranty**

### **WARRANTY:**

BIC will issue RA numbers and credit memos to Parts Express for customer returns within 30-days after the original purchase date from Parts Express.

### **After 30-Days**

Customers who experience problems with BIC products after 30-days from the original purchase date should contact our BIC Service Dept. We will repair/replace defects, taking the necessary steps to ensure customer satisfaction.

The following is the warranty breakdown:

### **1 year parts & labor warranty:**

303-472, 303-486

### **3 year parts & labor outdoor / 5 yr parts & labor indoor warranty:**

303-458

### **5 year parts & labor warranty:**

303-422, 303-434, 303-436, 303-438, 303-440, 303-442, 303-444, 303-446,

### **7 year parts & labor warranty:**

303-400, 303-401, 303-402, 303-410, 303-412, 303-420, 303-478, 303-484

### **7 year parts & labor / 2 years on amp and associated electronics warranty:**

303-430, 303-432, 303-454, 303-460, 303-414

### **CONTACT:**

BIC America

Service Dept

Ph: 1-877-558-4242

### **RETURN PROCESS:**

Call manufacturer contact for RA number. Pack merchandise carefully to avoid further damage, and include a copy of the original invoice or receipt. Ship merchandise back to the manufacturer prepaid.