



K&M Manufacturer Warranty

WARRANTY:

For 60 years now, the König & Meyer name has been synonymous with superb quality and well-thought-out accessories in the world of music. The quality of our products is expressed primarily through good design, high functionality and first class materials.

1. Our products have a 5 year warranty.
2. In addition, we offer a replacement part service on all our catalogue products for 10 years .

The guaranty does not cover the following

- Products which have deteriorated through use or natural wear and tear,
- Product defects which are the result of inappropriate use, aberrant environmental conditions, abnormal operating conditions, strain or inadequate maintenance or care.
- Product defects which are caused by the use of accessories, components or replacement parts which are not original components.
- Products which have been modified or altered.

Should you have a defective product that is covered under warranty, please email us with the following information: Model Number (please find on website if needed), Date of Purchase and the Specific Product Issue. info@connollymusic.com

Should the warranty be put into effect, warranty entitlement is neither extended nor restarted.

RETURN PROCESS:

Call manufacturer contact for RA number. Pack merchandise carefully to avoid further damage, and include a copy of the original invoice or receipt. Ship merchandise back to the manufacturer prepaid.