



## **Pro Co Sound Manufacturer Warranty**

### **WARRANTY:**

Pro Co Sound is so confident in our choice of materials, our craftsmanship, and our 35 years of expertise that we guarantee many of our products under a "Limited lifetime warranty".

**Pro Co Brand Cables** - All Pro Co Sound cables carry a "Limited lifetime" warranty to the original purchaser against defect in materials and workmanship.

**Pro Co Brand E-Cords and Siamese Twins Specialty Cables** - All Pro Co Sound E-cords and Siamese Twins cables carry a "Limited lifetime" warranty to the original purchaser against defect in materials and workmanship.

**StageMASTER Brand Cables** - All StageMASTER cable assemblies carry a "Full limited 1 year warranty" warranty to the original purchaser against defect in materials and workmanship.

**Pro Co and RoadMASTER Brand Hardwired Snakes and Harnesses** - All Pro Co Sound and Pro Co RoadMASTER Brand Hardwired Snakes and Harnesses carry a "Limited lifetime" warranty to the original purchaser against defect in materials and workmanship.

**StageMASTER Snakes** - All StageMASTER Snakes carry a "Limited 1 year warranty" warranty to the original purchaser against defect in materials and workmanship.

**Pro Co Plateworks Standard Plates** - All Pro Co Plateworks Standard Plates carry a "Limited lifetime" warranty to the original purchaser against defect in materials and workmanship.

**Pro Co Quick-Link-Solution Products** - All Pro Co Quick-Link-Solution Products carry a "Limited 1 year warranty" warranty to the original purchaser against defect in materials and workmanship.

**Pro Co and Pro Co TradeTools Brand Interface Devices** - All Pro Co and Pro Co TradeTools Brand Interface Devices carry a "Limited 2 year warranty" warranty to the original purchaser against defect in materials and workmanship.

**Pro Co Brand Effect Devices** - All Pro Co Brand Effect Devices carry a "Limited 2 year warranty" warranty to the original purchaser against defect in materials and workmanship.

**Bulk & Packaged Connectors and Wire** - All Pro Co Sound Bulk and packaged Connectors and Wire carry a "Limited 1 year warranty" warranty to the original purchaser against defect in materials and workmanship.

**Momentum** - All Pro Co Momentum Products carry a "Limited 2 year warranty" warranty to the original purchaser against defect in materials and workmanship.

**Custom Manufactured Products** - All Pro Co Sound Custom Manufactured Products are bench-tested before being shipped and carry a "Limited 1 year warranty" warranty to the original purchaser against defect in materials and workmanship.

To claim a warranty all products must be returned to Pro Co Sound prepaid with a brief description of the warranty issue. Include a dated copy of the sales slip or other proof of purchase, your name and return shipping address. Qualifying items will be repaired or replaced at our discretion and shipped to the return address provided via normal ground service.

**CONTACT:**

Pro Co Sound  
225 Parsons Street  
Kalamazoo, MI 49007  
ATTN: Warranty /Returns  
269-388-9675

Pro Co Sound makes no express warranties regarding its product other than those set forth herein, and all implied warranties INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON INFRINGEMENT, HEREBY ARE EXCLUDED. Unless otherwise provided by applicable law, PRO CO SOUND'S sole liability for product defects shall not exceed the purchase price of the product. PRO CO SOUND IN NO EVENT SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT OR SPECIAL DAMAGES OF ANY KIND.

**RETURN PROCESS:**

Call Reseller to obtain RA #. Pack merchandise carefully to avoid further damage, and complete Return Form on the bottom of the invoice. Record customer and RA number on the outside of the box. Ship merchandise back to Reseller prepaid.