

Channel Vision Manufacturer Warranty

1 Year WARRANTY:

Channel Vision Technology will repair or replace any defect in material or workmanship which occurs during normal use of this product with new or rebuilt parts, free of charge in the USA, for one year from the date of original purchase. This is a no hassle warranty with no mail in warranty card needed. This warranty does not cover damages in shipment, failures caused by other products not supplied by Channel Vision Technology, or failures due to accident, acts of God, misuse, abuse, or alteration of the equipment. This warranty is extended only to the original purchaser when purchased through an authorized reseller.

A purchase receipt, invoice, or other proof of original purchase date will be required before warranty repairs are provided.

Mail in service can be obtained during the warranty period by calling (714) 424-6500. A Return Authorization number must be obtained in advance and can be marked on the outside of the shipping carton.

This warranty gives you specific legal rights and you may have other rights (which vary from state to state). If a problem with this product develops during or after the warranty period, please contact Channel Vision Technology, your dealer or any factory-authorized service center.

Channel Vision products are not intended for use in medical, lifesaving, life sustaining or critical environment applications. Channel Vision customers using or selling Channel Vision products for use in such applications do so at their own risk and agree to fully indemnify Channel Vision for any damages resulting from such improper use or sale.

CONTACT:

Parts Express (first 30 days) Ph: 1-800-338-0531 ext. 780

After 30 contact the Manufacturer

Ph: 714-424-6500

RETURN PROCESS:

Call Parts Express to obtain RA number the first 30 days. After 30 days contact the Manufacturer. Pack merchandise carefully to avoid further damage, and complete Return Form on the bottom of the invoice. Record customer and RA number on the outside of the box. Ship merchandise back to Parts Express or Manufacturer prepaid.