



## **B&C Speakers Manufacturer Limited Warranty**

### **WARRANTY:**

The warranty on our professional loudspeaker products remains in effect for three (3) years from the date of the first consumer purchase. B&C Speakers protects the original owner and all subsequent owners so long as your product has been purchased directly from B&C Speakers SpA - Italy or from an authorized B&C distributor. The original and dated bill of sale is required whenever warranty service is required. Please, make this document available and complete a warranty claim form (below) before contacting us.

All implied warranties, including warranties of merchantability and fitness for particular purpose, are limited in duration to the length of this warranty. B&C Speakers' liability is limited to the repair or replacement, at our option, of any defective product and doesn't include any incidental or consequential damages or shipping charges incurred to repair the product. This warranty gives you specific legal rights and you may also have other rights which vary, based on local requirements.

Our warranty covers all defects in material and workmanship **except**: damage caused by accident, misuse, abuse, product modification or neglect, or damage incurred during shipment; damage resulting from the performance of repairs by unauthorized B&C recone/repair centers; claims based upon any misrepresentation by the seller; any B&C Speaker product on which the date code/serial number has been defaced, modified or removed.

**OEM Products** - Please note that B&C Speakers standard warranty is not applicable for components that have been manufactured for other companies (i.e. EAW, Nexo, Yorkville, etc...). As part of the agreement with our OEM partners, the warranty is extended to the OEM customer only, and not the end user or distributor. Most of our OEM customers offer their own warranties. Please consult them directly for more information

### **Warranty Coverage Guide**

To simplify the warranty process, we have provided a [Warranty Coverage Guide](#) to indicate what an acceptable warranty issue is and what is not. Based on our experience we have addressed a wide range of potential issues in order to describe the reason for the failure and where the responsibility lies. Download the Warranty Coverage Guide below for more details.

End users and manufacturers who have purchased B&C products through a retailer or distributor or as a component in an OEM Manufacturer's product should consult their local supplier or OEM Manufacturer for warranty assistance.

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### **CONTACT:**

Parts Express  
Ph: 1-800-338-0531 ext. 780

### **RETURN PROCESS:**

Call Parts Express to obtain RA number. Pack merchandise carefully to avoid further damage, and complete Return Form on the bottom of the invoice. Record customer and RA number on the outside of the box. Ship merchandise back to Parts Express prepaid.