

PRV Audio Manufacturer Warranty

WARRANTY:

All products are warranted free from defects in material and workmanship for 1 year from the date of purchase. Warranty does not apply to misuse, abuse, neglect, accident, improper use, etc.

CONTACT:

Parts Express

Ph: 1-800-338-0531 ext. 780

RETURN PROCESS:

Call Parts Express to obtain an RA #. Pack merchandise carefully to avoid further damage and complete Return Form on the bottom of the invoice. Record customer and RA number on the outside of box. Ship merchandise back to Parts Express prepaid.

A speaker with a burned voice coil is not returnable for exchange, repair, refund, or credit, as this is not covered by its warranty. No exceptions. While we do not accept returns on speakers with burned voice coils, they may be returned, postage prepaid, for evaluation. Email tech@parts-express.com to obtain a Return Authorization (RA#.) Parts Express will return at the customer's expense or destroy/discard after 60 days.