

Goldwood Manufacturer Warranty

WARRANTY:

These units have been properly designed, tested and inspected before shipment. Each audio component is warranted free from defects (workmanship and material) for 3 years from date of delivery to the original purchaser. The warranty includes parts and labor for the full 3 years. Returns made during the first two years should be delivered or shipped to Parts Express; returns made during the third year should be delivered or shipped to Goldwood Sound, Inc directly for warranty repair, freight charges prepaid. The duration of all warranties other than this written warranty, whether expressed, implied or created by operations of law, trade usage or course of dealing is three years from date of delivery to the original purchaser. The company shall not be liable for any loss or damage, direct, incidental or consequential arising out of the use of, or the inability to use the product and the company's obligation in any event is expressly limited to the repair of the product as provided herein above. This warranty does not apply to units which have been subject to misuse, abuse, neglect, accidental or improperly installed, nor does it apply to repairs or alteration by unauthorized personnel. We retain the right to make such determination on the basis of factory inspection. Any claims under this limited warranty must be asserted prior to the expiration date of this written warranty.

CONTACT:

First 2 years
Parts Express

Ph: 1-800-338-0531 ext. 780

3 yr contact (will not cover beyond 3 years)

Goldwood

Ph: 800-317-8337

E-mail: sales@goldwoodsound.com

RETURN PROCESS:

Call Parts Express to obtain RA number. Pack merchandise carefully to avoid further damage, and complete Return Form on the bottom of the invoice. Record customer and RA number on the outside of the box. Ship merchandise back to Parts Express prepaid.