



Celestion Manufacturer Warranty

WARRANTY:

Raw Speakers and Compression Drivers are warranted to original purchaser for a period of five years. Celestion Series P.A. Enclosures and Controllers, are warranted to the original purchaser for a period of five years. *Our warranty through distribution is 7 years for all of our products excluding repair kits.*

What's not covered under warranty?

1. Shipping Damage
2. Burned Voicecoils
3. Improper Installation
4. Alterations of any kind
5. Torn or Damaged Cones
6. Abuse or misuse of any kind

Warranty labor reimbursement Schedule

Driver Reconing: 8", 10" - \$15.00

Larger Driver: 12", 15", 18" - \$20.00

Alnico Blue Re-issue: 12" - \$30.00

Diaphragm Replacement: - \$7.00

Celestion Series P.A. Driver Replacement: - \$15.00

Obtaining Warranty Service

1. To obtain warranty service reimbursement for any Celestion product, the warranty center must call Celestion for a service number and return the coil/cone assemble, diaphragm or SR Series driver to Celestion freight prepaid with a bill for labor. The freight cost is the responsibility of the customer.

2. After inspection by Celestion and if determined to be covered under warranty Celestion will issue a credit for the faulty part or send a replacement, at your option, and credit your account for the warranty labor.

3. If the claim is determined to not be covered under warranty, you will be notified by phone and all payments for parts and labor will become the responsibility of the claimant.

Please Note: SR series controllers (the separate electronic unit required to operate SR1 and SR3 cabinets) cannot be serviced at warranty centers and must be sent back to Celestion through the service RA number process. Warranty status will be determined and the controller will be repaired or replaced by Celestion.

CONTACT:

Celestion (New Jersey Office)

Ph: 732-683-2356

RETURN PROCESS:

Call manufacturer contact for RA number. Pack merchandise carefully to avoid further damage, and include a copy of the original invoice or receipt. Ship merchandise back to the manufacturer prepaid.